

## SERVICE RATES

I	PC & peripherals installation & setup charges	Rates
IA	MNC/branded PCs & Notebooks	1200
IB	Entry level DMP/Inkjet/laser printers/scanners	750
IC	High end laser printers/scanners/AIO	1200 onwards
ID	Plotters & high-end design printers	4000
IE	UPS - 2 KVA +	2000 onwards
IF	Backup drive on server	2500 onwards
IG	Network Storage Drive (NAS)	4000 onwards
	<b>Transport/delivery charges extra</b>	
II	Onsite Service charges	
2A	Engineer's Visit charges	750 per visit / pc
2B	Software loading, internet, email etc setup with data transfer	2000 per PC
III	Product Installation charges	
3A	Installation of PC components & add-ons	750
3B	Motherboard installation	1000
3C	Hard disk installation with Software loading, internet, email etc setup with data transfer	2000
IV	Server deployment charges	per extra node
4A	Installation of Server OS with file & printer services (10 users)	15000 500
4B	Microsoft Windows Small Business Server or other similar products - (5 users)	20000 800
4C	Installation of Server OS with core services deployment as below (10 users) 1. Active Directory and Domain Configuration. 2. Patch Management WSUS. 3. Group Policy. 4. Roaming Profiles. 5. Folder Redirection. 6. Offline Folders. 7. Volume Shadow Copy. 8. Assign, Publish Software Deployment. 9. Disk Quota	30000 500
VI	Wireless LAN survey	1500 onwards
VII	Networking products installation	
1	Switch	1000 onwards
2	Router	1500 onwards
3	Firewall/VPN/high end router	4000 onwards or <b>15% of cost</b>
4	Access point installation & security setup	1000 onwards
VIII	System builder section	
1	Installation of OS configuration, email, internet setup	1500
	<b>ADDL SERVICES</b>	
	Anti-virus deployment (server class) (for 10 users)	4500
	Anti-virus deployment (server class) (per addl user)	300
	Anti-virus deployment (PCs & Notebooks) (per node)	500
	Notebook - Diagnostics & repairs estimate charges	1250

## TAIT RECOMMENDED NON-COMPREHENSIVE AMC RATES

Equipment	1 - 5 PCs	6 - 25 Pcs	25+ Pcs
PC	2950	2750	2500
Notebook	3500	3200	3000
Printer/Scanner/AIO	1500 onwards	1400 onwards	1250 onwards
Network printer	3000		
8/16 port Switch	750		
24 port+ hub switch	1000		
Router	1500	or 15% of cost whichever is higher	
Firewalls	4000	onwards	
Access point	1000	or 15% of cost whichever is higher	
Thin clients	1000	or 15% of cost whichever is higher	
Servers & Network support			
Uni processor Servers	6000		
Dual Processor Servers	9000		

## TAIT RECOMMENDED COMPREHENSIVE AMC RATES FOR 2011-12

Equipment	1--5 Units	6-15 units	16-30 units	31-50 units	Above 50 units
Dual / Quad Core PC	3900	3650	3400	3150	2900
Pentium 4 PC or lower	3400	3150	3150	2900	2650
1 GB/80 gb/15" CRT/kbd/mouse/combo/modem/ethernet					
Add-ons					
Addl 1 GB			250		
TFT monitor in lieu of CRT				25% of current TFT cost	
17" CRT monitor in lieu of 14/15" CRT			500		
19" CRT monitor in lieu of 14/15" CRT			1500		
21" CRT monitor in lieu of 14/15" CRT			2500		
Entry level Inkjet printers & AIO (up to 5k)	1750	1500	1250	1250	1000
Entry level Inkjet printers & AIO (up to 10k)	2500	2250	2000	1750	1750
High-end Inkjet printers & AIO 3 (10k+)	2750	2500	2000	2000	2000
9 pin Dot matrix printers					
80/132 col	2250	2000	2000	1750	1500
24 pin Dot matrix printers					
80/132 col	2750	2500	2250	2000	1750
8 port hub/switch	750	750	750	750	750
16 port hub/switch	1000	1000	1000	1000	1000
24 port hub/switch	1500	1500	1500	1500	1500
High-end workstations or custom built high-end config PCs				15% of value	
Servers & Network support					
Uni processor Servers				15% of value	
Dual Processor Servers				15% of value	

Windows Server 2003/2008 OS support for 1 yr (up to 10 users) 15000 ( Addl PCs @ Rs. 300 each )  
 Microsoft Windows Small Business Server 2008 OR other similar products - Support for 1 year (5 users) 30000 ( Addl PCs @ Rs. 350 each )  
 Network support for Peer to Peer Networks 500 each



SERVICE RATE CHART

2011-2012